HCC Embedded EN ISO 9001:2008 (ISO9001) Quality Policy

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1 Objective

HCC Embedded seeks to establish itself as the number one supplier of high quality embedded middleware software components in the deeply embedded market. We will achieve this:

- by building on the knowledge, product portfolio, and processes we have established.
- by continually improving what we produce as new techniques and methods are adopted. Each software product shall not be regarded as simply the code, but as a complete software development lifecycle from inception, through the development phase, and on to deployment and maintenance.

This philosophy will protect HCC's development investment by creating products of verifiable quality, traceability, and reliability. HCC is planning for growth – the challenge we have taken up is complex and as such the company must be able to grow as opportunities arise. Therefore all company processes must be designed to be scalable.

A core component in achieving that goal is to manage the whole company based on the requirements of ISO9001 and this will be applied to all areas of HCC. Specific areas of development will also target other industry-specific quality levels.

2 High Level Targets

The high level targets are as follows:

- Define the quality requirements and related processes for all areas of the company: the **HCC Quality Management System** (HQMS).
- Involve all members of the company in the quality process and ensure that they understand their role and responsibilities within it.
- Work to continuously improve these processes, with all members of the company, with particular emphasis on improving the software development life cycle.
- Ensure that our products and services meet or exceed our customers' expectations.
- Ensure that our co-operations with external partners are consistent with the quality goals.
- Develop and refine quality monitoring systems to feed back into the quality improvement process.

3 HCC Quality Management System (HQMS)

The following are the core elements of the HQMS:

- The Quality Manager (QM) is appointed by the CEO to have direct responsibility for implementing and maintaining the Quality Policy.
- The Quality Management Project (QMP) shall have HCC project ID 50-001. The QMP is responsible for developing and maintaining all elements of the HQMS. All documents within the HQMS shall be maintained according to the HQMS Document Management System.
- The QMP shall be managed by thes QM. The QM must approve all changes to the QMP.
- All HCC employees must be aware of this Quality Policy. It is the responsibility of the QM to ensure that all employees, including the management team, know which parts of the HQMS relate to their activities. The HQMS shall ensure those processes are followed correctly and developed as required.
- HQMS shall contain suitable processes to ensure that HCC meets its legal and moral responsibilities with respect to professional data, security, safety, and legal compliance. These processes shall include regular reviews to assess any changes that may affect HCC.
- HQMS shall contain a suitable process to ensure the development of individual skills and knowledge as appropriate for employees to achieve their assignments and their personal goals as required.

HQMS, as part of all covered processes, is designed to take HCC’s products and services to ever higher levels of quality and traceability.